

**eliminating racism
empowering women
ywca**

One Clough Street
Springfield, MA
01118-2213

413.732.3121
www.ywworks.org

24-hour domestic violence/sexual assault hotline: **413.733.7100** (TTY/V) **800.796.8711** (TTY/V)

we

are the ywca

**annual 20
09 report**

The YWCA of Western Massachusetts has served our region for over 140 years. Throughout every era, we've remained true to our founding principle: to provide shelter, support services and tools for self-sufficiency for women and girls in our communities.

As a well-managed organization, we constantly explore and develop new ways to fund our self-directed future. We know how to make the most of our resources. That includes expanding our scope of service

committed

Our dedicated board, involved staff and caring volunteers are committed to fulfilling the promise of our long-standing mission. Together we create groundbreaking and responsive programs that help those we serve to overcome complex challenges. Respect for our work and our results have made us the go-to organization for service, advice and inspiration to those in need as well as other providers and policymakers.

expertise through strategic partnerships with other not-for-profits. Our door is always open to new donors and volunteers who wish to join us in making a lasting difference in our communities.

Until women have what they need, we'll continue to take on tough jobs, make hard decisions, and provide adaptable and reliable services.



Board of Directors

Executive Committee

C. Lee Bennett, *President*

Doris B. Haywood, *Vice President*

Eileen Sorrentino, Esq., *Vice President*

Joellen LeGrand, *Treasurer*

Pam Mathison, *Secretary*

Maria Acuña

Nina Berman

Maegan Brooks

Mary Ann Fernandez

Marcia Haas

Marian Poe-Heineman

Iashia Pope

Diana Riga

Janet Rodriguez Denny

Brenda Wishart

Carin Zinter

Locations

Springfield

Clough Street

Fort Pleasant Avenue

Orleans Street

Holyoke

Quirk Avenue

Westfield

Green Avenue

Northampton

Myrtle Street

Every 15 seconds there's a woman beaten.

Domestic violence is the cause of emergency room visits for 22% to 35% of women.

Almost half of homeless women and their children fled violence in their homes.

The U.S. has the highest level of teen pregnancy in the industrialized world.

undaunted

We have to turn six out of seven women away from shelter. We are at capacity.

We receive nearly 13,000 calls annually for domestic violence and sexual assault services.

More than 80% of the women we serve have never held a job.

The YWCA of Western Massachusetts

is driven by its purpose and fueled by its passion. While our response to the most critical needs of women and girls continues to evolve, we know what we are doing and why. Most importantly, we love our work.

We achieved a great deal in 2009. We secured more than \$7 million in financing for the construction of 28 units of supportive housing on our 11-acre Clough Street campus in Springfield. This is our second capital project in less than 10 years. Our new building will be the first LEED-certified project of its kind in Western Massachusetts. And we have been awarded highly competitive, multi-year federal funding to provide necessary services.

Despite an overall decrease in state funding, we have maintained our capacity to deliver services. Our good stewardship includes both organizational and administrative efficiencies. At the same time, we have continued to invest in our infrastructure.

We're not here to take care of women; we're here to empower them so that they can care for themselves and for their children. While

in shelter, women are required to acquire job training, finish their education or find a job. This year we asked them to contribute a portion of their income toward program services. Many of the women we serve have had limited opportunities to grow and develop. We provide those opportunities in a protected environment.

Every organization has to ask itself, "Is our mission still relevant?" Numbers speak volumes. Demand far exceeds capacity. Resources are stretched to the limit. And we must find the time to advocate on behalf of those women and children we simply can't serve.

We are proud of our accomplishments in 2009. Our YWCA has a tradition of meeting new challenges throughout the course of many generations. We are energized by our history and enthusiastic about our future.

Sincerely,

C. Lee Bennett,

Board President

Mary Reardon Johnson,

Executive Director



We understand the diverse needs of those we serve. We respond with innovative and impactful programs and services throughout Western Massachusetts.

Shelter

Domestic Violence Shelter Services

A 48-bed emergency shelter and a 24-hour hotline

New Beginnings

Residential substance abuse and mental health program for victims of domestic violence and their children

Teen Transitional Living Program

Residential living for 13- to 20-year-old mothers with case management, support groups, parenting and life skills support and educational and vocational support

Sexual Assault Services

Individual and group counseling, medical, police and court advocacy, outreach, education and 24-hour hotline for victims of sexual assault

Supervised Visitation

A safe place for court-ordered visitation with the non-custodial parent for victims of domestic violence and their children

Self-sufficiency

PAGEplus

Case management, prenatal education, parenting and life skills support, and assistance in educational and vocational goal achievement for young parents up to age 24

purposeful

Support

Children Who Witness Violence

Individual and group counseling for children ages 3-18 who have witnessed or been exposed to domestic violence

Community Based Domestic Violence Services

Individual and group counseling, court advocacy, safety planning, relocation assistance and support for victims of domestic violence

SAFEPLAN/Court Advocacy

Assistance for victims of domestic violence in obtaining restraining orders, safety planning and resource and referral information

Workforce Development for Young Adults

Case management, outreach, occupational skills training and pre-employment skills development for out-of-school or underemployed young adults ages 16-21

Young Women's Programming

After-school programs related to Science, Technology, Engineering and Math for middle-school girls

YouthBuild

GED preparation and certification, skills development in construction, pre-employment training and support for out-of-school or underemployed young adults ages 17-24

We're here because we care deeply about our work and those we serve. We're successful because we never settle for the status quo—for ourselves or for the individuals we help.

passionate

We know we can always do better. Our continual evaluation of the way we manage our programs and allocate our resources yields significant improvements. We pay close attention to the unique challenges and opportunities inherent in serving diverse populations of women and girls. Yet we deliberately design our programs to achieve outcomes. In order to operate each program at maximum capacity and ensure a successful future, we are careful with every penny.

We operate in this manner, in part, because we believe this represents teachable opportunities for the women and girls we serve. We want them to know that they are respected and that the YWCA is a safe haven in which to grow and develop. They see that mutual respect, responsibility and accountability are two-way streets. We are all successful when women take control of their lives and are successful.







The results of our hard work are in the numbers. In 2009:

We remained the state's largest provider of services to battered women and their children.

We provided non-residential community based services to nearly 1,900 women and children.

We sheltered 430 women and their children of whom 200 were teen parents and babies.

impactful

Our domestic violence shelter served 36% more children and 87% more adolescents than in 2008.

Women and their children stayed in shelter longer. Their stay went from an average of three weeks to four months.

Of the 125 young adults in our Workforce Development Programs, 90% are employed.

We grew our number of volunteers by 30%.

financials

Fiscal year ending **June 30, 2009**

ASSETS

Current Assets:

Cash	1,220,087
Pledges Receivable	111,729
Accounts Receivable	690,118
Prepaid Expenses	55,260

Total Current Assets 2,077,194

Capital Assets-At Cost

Land	610,771
Buildings and Improvements	9,270,737
Equipment	309,385
Vehicles	175,979

Subtotal 10,366,872

Less Accumulated Depreciation (1,604,682)

Total Capital Assets 8,762,190

Other Assets

Construction in Process	320,053
Investments	1,470,585
Beneficial Interest in Perpetual Trusts	657,429

Total Other Assets 2,448,067

Total Assets 13,287,451

LIABILITIES AND NET ASSETS:

Current Liabilities:

Accounts Payable	306,708
Long Term Debt-Current Portion	133,971
Accrued Payroll and Benefits	483,635
Accrued Expenses	104,242
Deferred Income	63,880

Total Liabilities 1,092,436

Long-Term Debt

2,677,925

Net Assets

Unrestricted	7,053,486
Temporarily Restricted	1,641,018
Permanently Restricted	822,586

Total Net Assets 9,517,090

Total Liabilities and Net Assets 13,287,451

